Training Menu

SECTION A - SELF MANAGEMENT COURSES

APPRENTICESHIP- MAKING A DIFFERENCE BUILDING A COHESIVE TEAM OUR CULTURE, VISION AND VALUES PERSONAL DEVELOPMENT & TAKING REPSONSIBILITY TIME MANAGEMENT DEVELOPING CONFIDENCE COMMERCIAL AWARENESS COMMUNICATION & INTERPERSONAL SKILLS TAKING THE INITIATIVE COMPLAINT HANDLING DEALING WITH DIFFICULT PEOPLE

INTRODUCUTION TO PRACTICAL PROBLEM SOLVING

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SECTION B- PEOPLE MANAGEMENT/LEADERSHIP COURSES

PRACTICAL LEADERSHIP

- ADDRESSING LEADERSHIP CHALLENGES
- THE AUTHENTIC LEADER
- CULTURE, VISION AND VALUES
- POWER AND POLITICS- A LEADERSHIP DILEMA
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- STRATEGIC PLANNING
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- QUALITY LEADERSHIP
- HR FOR NON-HR PEOPLE
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- MOTIVATION
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- DEALING WITH DIFFICULT PEOPLE
- MANAGING CHANGE
- MANAGING PERFORMANCE (4 P'S)
- **BUILDING GREATER ACCOUNTABILITY**
- CONDUCTING EFFECTIVE APPRAISALS
- MENTORING
- CONDUCTING RETURN TO WORK INTERVIEWS
- SUPERVISORY DEVELOPMENT

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SECTION C- HUMAN COMPETENCY DEV. COURSES

CUSTOMER SERVICE COURSE (1-2 DAY PROGRAMME) PRESENTATION SKILLS COACHING FOR SUCCESS EMOTIONAL INTELLIGENCE- ADVANCING YOUR INTERPERSONAL SKILLS NEGOTIATION SKILLS INFLUENCING SKILLS INTRO TO PRACTICAL PROBLEM SOLVING & DECISION MAKING PRACTICAL INNOVATION SALES SKILLS (1-2 DAY PROGRAMME) TRAIN THE TRAINER COURSE TRAIN THE TRAINING BUDDY TELEPHONE TECHNIQUES

WHAT NOW?

Call us today to discuss your specific needs and how we can help you on

02825871809

Or email us bethany@barbaracampbelltraining.co.uk

You can also request further information or schedule an appointment using

the 'contact us' page on our website

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